



KitchenEssentials™



Tracker™ Multi-Display Timer

OPERATING GUIDE

KitchenBrains®
Commercial Kitchen Intelligence

NOTICES

BEFORE YOU START, PLEASE READ ENTIRE MANUAL.



Kitchen Brains® is not liable for any use of product not in accordance with its installation and operation instructions.

TIMER OPERATING ENVIRONMENT

The solid state components in this timer are designed to operate reliably in a temperature range up to 158°F/70°C. Before installing this timer, it should be verified that the ambient temperature at the mounting location does not exceed 158°F/70°C.

CLEANING THE TIMER

Using a clean damp cloth, wipe down your timer daily using a commercial quality foodservice-approved detergent.

Do not allow oil to build up on any part of the timer.



NEVER use chemical or abrasive cleaners on your timer. The timer's overlay may be damaged.

NOTE: To clean the cap on the SCK® communication port, use a commercial-ware washer.

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Thank you for your purchase. In choosing Kitchen Brains, you have chosen a product with over 30 years of innovation and quality manufacturing behind it. The Tracker™ Timer is designed to simplify your timing process and allow your foodservice operators to spend more time with the customers and other important responsibilities. Quality control of your food product is assured through the various features, notification displays and alarms designed into the Tracker Timer.

There are two modes of operation on the timer:

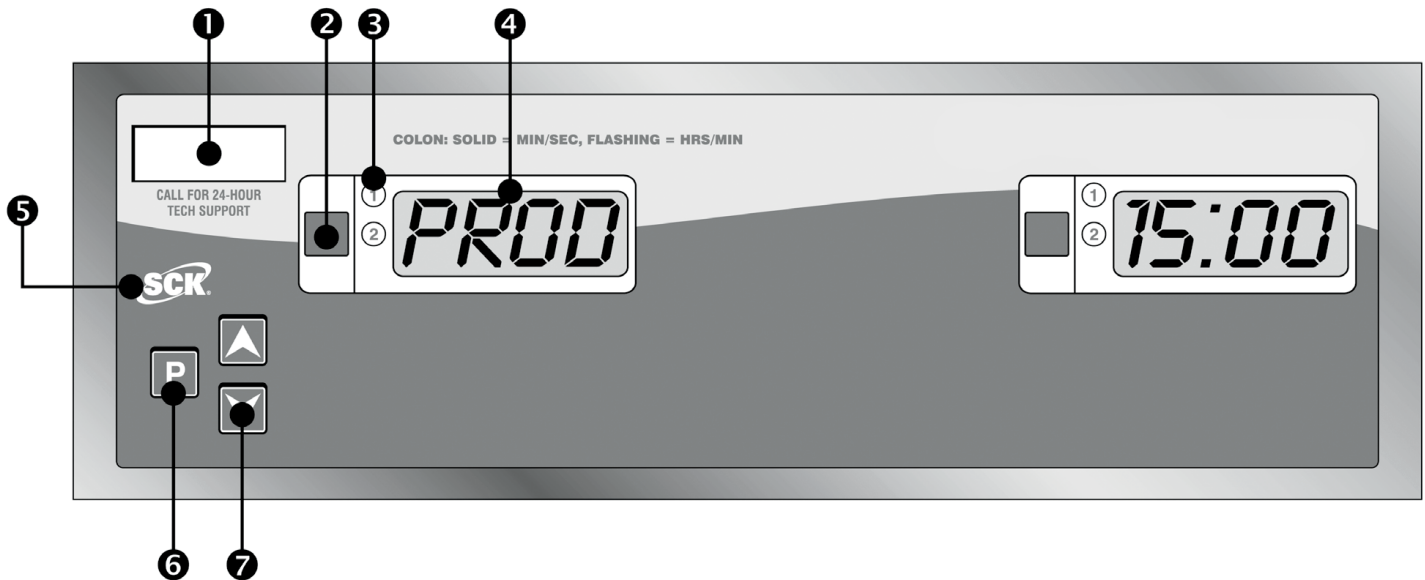
- **Operating Mode:** Used to time various menu items
- **Product Programming Mode:** Used to add or modify menu items or change settings

This instruction booklet covers the following Tracker Timer model:

- Model 12 (2 displays)

If any problems occur, or if you have any questions about the instructions, contact Kitchen Brains technical support toll-free at 1-800-243-9271.

TIMER KEY DESCRIPTIONS



- 1. SERVICE WINDOW:** Locate the controller's serial number and tech support phone number easily.
- 2. PRODUCT KEY:** In "Programming" mode used to program product cooking times. In "Operating" mode, used to start product timing cycles.
- 3. MULTI-LIGHT DISPLAY:** The Tracker has two LEDs to show the status of each cook cycle. LED 1 remains lit from cook start to pre-alarm time. LED 2 remains lit from pre-alarm time to cook done.
- 4. ACROSS-THE-KITCHEN MONITORING:** Easy-to-read displays allow crew members to quickly check the status of any food product from across the kitchen. The display will show the countdown or name of product.
- 5. (OPTIONAL) COMMUNICATIONS CAPABILITY (SCK®):** The Tracker Timer is equipped with the patented communications capability known as SCK Link®. This timer is communications-capable. License and system components may be required.
- 6. PROGRAMMING KEY:** In "Operating" mode allows access to the programming mode. In "Programming" mode, steps to the next function to be programmed.
- 7. UP and DOWN ARROW KEYS:** In "Programming" mode increments the time or feature up or down.

NOTE: The timer is in minutes/seconds mode when colon is lit solid. When the colon is flashing, the timer is in hours/minutes mode.

OPERATING THE TIMER

Starting a Timing Cycle



Press to start

To start a timing cycle, simply press the product key for the product you wish to cook. If the product key is programmed for a count “down” mode, the total cooking time will be displayed (example) and this time will immediately start to count down. If programmed to count “up”, the display will read and begin to count up. The example display of “2:30” with solid colon is showing 2 minutes and 30 seconds. A flashing colon denotes hours and minutes display.

When the timing cycle is complete, will be displayed and the timer will sound an audible alarm and visual signal. If is displayed immediately and the unit starts to signal, the key being operated does not have a programmed time.

Timing can be programmed up to 99 hours and 59 minutes. At 59 minutes and 59 seconds, the time will automatically switch to hours and minutes mode and the colon will flash.

TO CANCEL A “DONE” SIGNAL, press and hold the same product key used to start the timing cycle for **1 second**.



Press to cancel

TO CANCEL A CYCLE DURING COUNTDOWN, press and hold the same product key used to start the timing cycle for **3 seconds**.

Action Alarms

(1 per key)

If the timer is programmed with action alarms, these alarms will signal at a preset time during the timing cycle (for example). This audio signal, a dual rhythm beeping, will last 5 seconds and then self-cancel, if so programmed. This signal will also be accompanied by a visual indication on the timer. The timer then continues counting towards .

DISPLAY DESCRIPTIONS



The timer is in the Operating Mode and the timer is ready to start a timing cycle.



The timer is in the Operating Mode; a timing cycle is in progress. If the colon between the numbers is flashing, the timer is in minutes/seconds timing mode. If the colon is lit steady, the timer is in hours/minutes timing mode.



The timer is in the Operating Mode; a timing cycle has been completed.



The timer is in Programming Mode.



The timer is in Sound Level 2.

TRACKER TIMER FEATURES

Action Alarms (Per Key)

An action alarm is an indication to the user to perform some action at the programmed time. For example, you may want to shake a basket of breaded product during the timing process so they won't stick to each other. The green action alarm LED will flash for 5 seconds and then remain green until the timing cycle is complete.

Alarm Sounds (6 Different)

The Tracker gives you a choice of six (6) different alarm sounds.

Power Loss Protection

In the event of a momentary power loss, the timer will resume its current operation from the point power was interrupted. Programmed recipes are always saved.

Volume Control (3 Levels)

The Tracker can be programmed for one of three different volume levels: low (1), medium (2) or high (3).

PROGRAMMING THE TIMER

Entering Programming Mode



Press and hold for 3 seconds



The timer is now in Product Key Programming Mode.

Programming a Product Stage Time

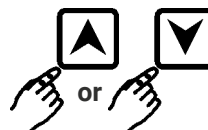
NOTE: Only one product key at a time can be programmed



Select any product key



Current programmed time is displayed



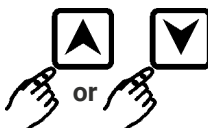
Scroll up or down to a new time



Press the same product key again to continue with "Programming A Pre-Alarm"



Programming a Product Action Alarm Time



Press up or down to set a new action alarm time



current action alarm time is displayed



Example



Press to accept choice and return to "Programming Mode"

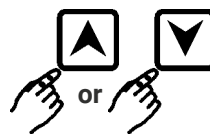


SYSTEM PROGRAMMING

Setting Volume Level


Press and hold for 3 seconds





Scroll up or down to a new volume (1, 2 or 3)







Current volume level is displayed



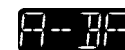




Volume will change as you scroll up or down



Press to accept volume level and continue with "Setting Action Alarm Beep"



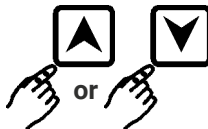
Setting Action Alarm Beep







Current setting is displayed



Press to change Action Sound Settings (1-5 or NONE)



Press to accept choice and continue to "Setting Done Beep"



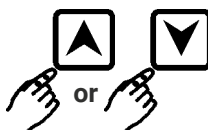
Setting Done Beep







Current Done Beep mode is displayed



Press to change Done Beep Settings (1-5 or NONE)



Press to accept choice and return to "Product Key Programming"



Exit System Programming Mode

NOTE: You can only exit system programming when a key or keys have been completely programmed and all displays show [PROD].



Press to exit and return to idle mode





SERVICE REPLACEMENT EXCHANGE (SRE) PROGRAM

Kitchen Brains provides a Service Replacement Exchange (SRE) Program if a unit should fail for any reason. In the event of failure, simply call our toll free technical support number. Our agent will obtain the detailed information about the malfunction or issue, and the serial number of your device so that an equivalent replacement unit can be selected and sent out immediately.

We guarantee shipping of a replacement unit the same day, via second day air- freight pre-paid for all orders received by 2:00PM EST, which allows for processing time before collection by our shipping carrier. Overnight shipping can be chosen for an additional \$20 if needed. We ship the replacement device and invoice the client's account for SRE cost, plus a \$300 core charge if customer does not have credit terms with us. If the failed unit is within the warranty time period, and the customer feels that they did not damage or misuse the unit, a Service Replacement will be issued free of charge.

The Kitchen Brains SRE Program is available to any Kitchen Brains domestic customer whose account is current, and applies to (FAST.)® Timers (excluding ZAP), Computers and Controllers that are still being supported.

CONTACT OPTIONS

Toll-free Technical Support assistance is available 24 hours a day, 365 days a year at 1-800-243-9271, or via email 8AM-5PM EST Monday-Friday at tech_support@kitchenbrains.com for programming and troubleshooting issues.

Our Technical Support and Sales Operations departments are available to process SRE orders Monday through Friday between the hours of 8AM and 5PM EST.

